

Datacenter manager

43 years old
Courbevoie (92400) France

CONTACT

✉ cdebourle@gmail.com
☎ +33662373058

EXPERIENCES

project manager/user recovery site manager/product owner



Square IT Services - February 2018 to April 2022

- IT consultant for Société Générale
- In charge of users recovery sites, managing a team of 4 technicians
- Project manager for users services
- Owner of a software for IT equipments stock management
- Setting up a project for a new users recovery site system with laptops, collaborating with chinese, english and switzerland teams
- In charge of setting up recovery tests operations with the users
- Setting up a new supervision room for the network support team
- Reorganization of the service and hardware catalogue of our team
- Setting up a software for IT equipments stock management from scratch with all processes , architecture, developments and interactions with other Société Générale softwares
- incidents/post mortems/changes management

Datacenter engineering



Square IT Services - Since February 2015

- IT consultant for Euronext technologies in the datacenter engineering team
- Bilingual English/French position in Paris, coordinating with teams in Europe, mainly from Belfast and London
- In charge of the on-site technicians team (~10 people)
- Datacenters technical management and optimization (3 datacenters / 6 rooms: ~3500m²)
- Achievement of the DR datacenter relocation project by building a new datacenter in Paris
- Datacenter creation : realization studies, defining the needs and budget, service provider and supplier selection, on-site team creation and training
- New buildings supervision in Paris and Porto concerning the creation of their technical rooms, network and patching
- Project management coordination across all teams (network, security, storage and system teams)
- Change, incident and problem management
- DCIM tool implementation using OpenDCIM
- Responsible for mechanical and electrical systems, physical security, facility management, and safety
- asset management (storage, orders, follow-up)

Datacenter manager



Square IT services - Since March 2014 - Full-time - Paris - France

- IT consultant fo Albiant IT
- Datacenter facilities architect
- Project management coordination with clients and technical teams
- Datacenters technical management and optimization (3 datacenters / 10 rooms: ~8000m²)
- Datacenters infrastructure study and recommendations
- Implementation of a datacenter management software (using Visio then Open-DCIM)
- Integrating network equipments (data storage, SAN, LAN, switch... EMC² VMAX, VNX, VPLEX, Pseries, Z....)
- Submitting and tracking of quotations for all technical tasks in datacenters

Datacenter manager



Square IT services - February 2010 to February 2014 - Full-time - La
Défense - France

- IT consultant for Société Générale Group
- Technical management and optimization for all IT rooms (datacenters and buildings technical rooms, ~11000m² for Datacenters and ~600m² for technical rooms)

- Datacenter management (UPS systems, Air Conditioners, Security devices, fire protection systems, safety equipments etc.)
- Project management coordination across all teams
- IT strategic planning for infrastructure and systems, using best practices and service delivery
- Participating in writing standards for the datacenter and technical rooms urbanization
- Incident and problem manager (crisis management and operational risks)
- Change manager (compliance tests, risk management, analysis of criticality and relevance, electricity, air conditioning and each modification in the datacenters and technical rooms)
- Participated in the development of a datacenter management software (NLYTE)
- Responsible of rooms layout, oversaw all remote technical staff and the capacity planning
- Responsible for mechanical and electrical systems, physical security, facility management, and safety
- Management of all datacenter IT functions: deployment, break fix and move/add/changes for servers, network equipment and other devices
- Participated in the management of Datacenters relocation
- Prepared and coordinated annual DR tests and powerdowns
- Bringing the development and maturity of ITIL practices, processes and procedures around operations, incident management, change management and problem management

Network technician



Galaxy software - January 2009 to January 2010 - Full-time - Paris - France

- IT consultant for Lazard Freres
- IT support for all hardware and software issues (Team of 2 people for 100 users: traders and VIPs)
- IT asset management
- Blackberries management and configuration
- Bloomberg and Reuters software configuration and management

Network technician



Galaxy software - October 2007 to December 2008 - Full-time - La Défense - France

- IT consultant for Société Générale Asset Management Bank (SGAM)
- Users IT support for all hardware and software issues (Team of 2 people for 300 users: traders, VIPs, salespersons, developers, RH)
- Establishing test and certification procedures for new softwares and documentation writing
- Management of Cisco catalyst switches (SecureCRT software)
- Lotus Notes 5.0 and Windows server 2000 admin
- Cable fitter for IT cabinets (server, network and telephony)
- Cable testing (certification, qualification and verification) for RJ45 and Fiber Optic with FLUKE Network tools
- Backups management (tapes , snapshot Windows and NetBackup software)
- Blackberries management and configuration
- Qualiparc software admin for IT asset management
- Environment : Windows/Mac, remote assistance softwares (Goverlan/VNC), Norton Ghost and RIS for software deployment, VMware for software testing

IT asset manager



Galaxy software - August 2007 to September 2007 - Full-time - Paris - France

ODDO & CIE

- IT consultant for ODDO & Cie
- Short term replacement mission to manage all the IT assets
- Placing orders and managing transportation, reception, stocks and deployment of the assets

- Management of users move
- Installation and support of Bloomberg and Reuters equipments
- Qualiparc software admin

Level 2 support technician

Galaxy Software - November 2006 to June 2007 - Full-time - Paris - France



- IT consultant for Banque de France
- Diagnosis of desktop, application, networking and infrastructure issues for different users population (VIP, developers, normal users, for all their softwares)

IT support engineer

Galaxy Software - August 2003 to September 2006 - Full-time - Paris - France



- IT consultant for BNPPARIBAS
- Dedicated support to VIPs
- Evolved to Expert technician in the call center (Team of 4 experts managing 3 sites (~900 users))
- Servers + IT rooms management
- Creation and support of a backup system on tapes
- Monitoring/auditing network and data traffic
- Managed and administered SDO (BNPPARIBAS software for bank accounts management) servers and clients
- Users (active directory), antivirus, backups and updates management
- Establishment of a planning for the team and tasks reporting
- Environment : Windows NT/2000 & O/S2 servers, Windows 98/XP clients, remote assistance (Dameware, SMS, mstsc), Norton Ghost, Lotus Notes 5, Arcserv

Senior computer technician

CS - Communication Systèmes - April 2002 to July 2003 - Full-time - Boulogne / La Défense - France



- IT consultant for EDF
- Assigned alone on Boulogne Billancourt EDF building (500 users RH and VIP population), and in a team of 4 techs on la Défense building (800 users + other buildings including power plants), to maintain the IT assets/environment (using SMS, Dameware and Pc anywhere softwares)
- Installation and configuration of Windows NT desktop and servers + Novell 4
- SAP client installation and configuration
- NOVELL & Windows 2000 servers admin
- Deployment of Lotus Notes 5.0 and Microsoft Office 2000
- Shared knowledge by training new recruits

Network and computer support technician

Infogrames - May 2000 to December 2001 - Cooperative Education Work - Paris - France



- IT asset management and Windows/network Jr admin (Windows 2000 for desktop, NT for servers, ~150 users)
- Computer support technician
- PABX management (MATRA brand)
- Purchasing of new hardware/software

Network and computer support technician

Gt Interactive software - September 1999 to May 2000 - Cooperative Education Work - Paris - France



- IT asset management (~30 users, mainly VIPs)
- Jr Windows/network admin (NT4 for ~30 users, files, oracle and printing servers)
- Access 97 database creation

- Norton ghost images creation

EDUCATION

MOA training program

AJC FORMATIONS

February 2014

- Project manager/sponsor training course
- Risks management
- MS Project
- Tests and validation (Quality Center)
- Methods : ITIL, PMI, AGILE & SCRUM
- Oracle SQL
- Management : time management, conflicts management, study of the role and behavior of the consultant

Various Microsoft software training

F2I VINCENNES

- Outlook, Word, Excel, Project, Access, Visio
- Windows desktop and server

BTS informatique et gestion

ISIFA

1999 to 2001

Two-year technical degree in computer sciences and management (sandwich course combining studying + working experience)

Baccalauréat S

INTERNATIONAL HIGH SCHOOL OF FERNEY VOLTAIRE

1998 to 1999

French high school diploma in sciences (mainly maths/biology/physics)
With physics specialisation

INTERESTS

High-tech

- IT, smartphones, computers, internet...
- Video games

Sport

Team sports and martial arts (Volley-ball, Tae Kwon Do, Kung Fu)

Travel

- Traveling around the world
- Hiking & exploration
- Discovering different cultures
- Snorkeling & diving (PADI license)